



**Majlis Peguam
Bar Council Malaysia**

**Circular No 294/2011
Dated 15 Dec 2011**

To all Members of the Malaysian Bar

Complete the “2011 Have Your Say Survey” to Receive a Freebie!



This year, the Bar Council Professional Indemnity Insurance and Risk Management (“PII & RM”) Department’s annual “Have Your Say Survey” covers all aspects of the PII & RM programme – from Members’ experience and knowledge of the Professional Indemnity Insurance (“PII”) Scheme to usage of Risk Management (“RM”) tools and publications, as well as questions regarding the overall programme.

From past surveys conducted by the PII & RM Department, the feedback gained from lawyers has helped the Department tailor the RM Programme in accordance to Members’ wishes.

Thus, we encourage Members to take this opportunity to inform us of their current pressing needs and issues. The result of the survey will assist the PII & RM Department determine its future direction and help improve Bar Council’s PII Scheme and RM Programme for all lawyers. Take this opportunity to be heard – your opinion matters!

As an added incentive, Members who complete the survey will receive a special freebie.

Kindly complete the attached “[2011 Have Your Say Survey](#)” and return it by fax to 03-2031 6124 by **30 Dec 2011 (Friday)**.

For further information, please contact Melissa Kraal by telephone at 03-2032 4511, or by email at melissa@malaysianbar.org.my.

Thank you.

**Ragunath Kesavan
Chairperson
Professional Indemnity Insurance Committee**

Have Your Say



Your time on this questionnaire is much appreciated. The feedback will enable us to improve our services for you.

I think the...

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Name :

Firm :

Please send my free gift to:

Email :

Fax us your answers 03 2031 6124 or email pirm@malaysianbar.org.my and we will send you a free gift

Professional Indemnity Insurance (PII)

Yes No

Do you know what your PII premium is? ☐ ☐

Do you know that claims loading is only imposed when insurers pay out a claim ie towards damages and/or defence costs? ☐ ☐

Do you know that there is no additional cost for notifying a circumstance/claim? ☐ ☐

Was the broker helpful with your queries and/or claim notification (if applicable)? ☐ ☐

Risk Management (RM)

Yes No

Are you familiar with Bar Council's RM programme? ☐ ☐

Would you like to know more about our workshops/seminars/briefings? ☐ ☐

Have you heard of the **Getting Started!** Workshop? ☐ ☐

Have you or your staff attended any of our workshops/seminars/briefings? ☐ ☐

Which one?

Tools and Publication

Yes No

Have you been receiving Jurisk! in the mail? ☐ ☐

If yes, did you find it useful? ☐ ☐

Do you know we have various practice tools including booklets? ☐ ☐

If yes, which one did you find useful?

Do you know that we have litigation- and conveyancing-specific checklists available? ☐ ☐

If yes, have you used them? ☐ ☐

Do you know we have our own website? ☐ ☐

If yes, did you find it useful? ☐ ☐

PII & RM Department

Yes No

Have you contacted the PII & RM Department? ☐ ☐

If yes, were the staff helpful? ☐ ☐

Your answers will remain confidential and will only be used in conjunction with the other responses we receive. Data collected will only be reported in the aggregate.